## SECTION 10 ETHICS

Decision-making as a public employee is not always easy. Town employees have to make decisions each workday that reflect on the Town government. It is important that interactions and communication occur in such a manner that effective service delivery is achieved and a positive impression is left with every customer.

## 10.1 CONDUCT

Town employees are expected to discharge their duties conscientiously and to conduct themselves in a manner, both on and off of the job, which will reflect favorably upon the Town government.

- 1. Each employee shall refrain from any use of his/her official position which is motivated by the desire for private gain for himself/herself or other persons.
- 2. Each employee shall exercise care in his/her personal financial activities to avoid any appearance of acting on the basis of information obtained in the course of performing his/her Town activities.
- 3. An employee shall not use his/her Town position in any way to coerce, or give the appearance of coercing, another person to provide any financial benefit to the employee or to other persons.
- 4. An employee shall avoid any action that might result in giving preferential treatment to any organization or person; losing his/her independence or impartiality of action; or affecting adversely the confidence of the public in the integrity of the Town government.
- 5. An employee who witnesses another employee engaging in an unlawful act on the job shall report the act to his/her supervisor without threat of reprisal.
- 6. Each employee shall treat confidential matters seriously, using discretion at all times, and being sensitive to and respectful of the needs of the parties involved.
- 7. The above rules shall supplement and, if in conflict with, be subordinate to general law of this Commonwealth.

## 10.2 GIFTS AND GRATUITIES

An employee shall not accept gifts, gratuities, or loans from organizations, business concerns, or individuals with whom he/she has official relationships on business of the Town government. These limitations are not intended to prohibit the acceptance of articles of negligible value (\$25 or less) that are distributed generally, nor to prohibit employees from obtaining loans from regular lending institutions.